



Product Support Assistant

Placement Role

The successful candidate will be required to work alongside our experienced Technical Product Managers within the Technical Department.

Main Duties

- Provide high level support and detailed monitoring of Pre Series machines and technical improvements – this could require regular travel throughout the UK and IE
- Assist with detailed and in depth analysis of technical issues reported from our dealer network
- Continue to develop a detailed program of best practice for application of fluid sampling across the CLAAS Product range
- Proactive involvement with CLAAS TELEMATICS and CLAAS Remote Service mobile machine management
- Support the Technical Managers with early warning analysis across all the product ranges
- Co-ordination of CLAAS group field engineers within the UK

Essential Skills & Knowledge

- A valid, current UK Driving licence
- Working towards a related degree in Engineering
- Experienced in a range of agricultural machinery operations
- Excellent communicator with good organisational skills
- Good IT and high quality literacy skills

CLAAS



CLAAS is a family business founded in 1913 and is one of the world's leading manufacturers of agricultural engineering equipment.

CLAAS UK is responsible for the distribution and supply of all CLAAS machinery, parts and aftersales support in England, Scotland, Wales and Ireland.

Placement Details

Based at our Head Office in Saxham, Bury St Edmunds. You will be required to work a minimum of 37.5 hours per week Monday to Friday, according to the business requirements.

This placement will be for a 13-14 month period, commencing July 2022.

In return we offer a competitive salary, holiday entitlement and training.

To Apply

Send a CV and covering letter to CUKplacements@claas.com

or contact Kerry Peck, Apprenticeship and Placement Coordinator on 01284 777649

Closing Date:

5th January 2022